

6. Measures Against the Spread of Infectious Diseases

Measures complying with Mitsui Fudosan 9BOX Infection Control Measure Standards

The following measures will be taken in compliance with the Mitsui Fudosan 9BOX Infection Control Measure Standards (please refer to Attachment 10) that Mitsui Fudosan formulated to enable customers to use the facility with peace of mind.

■Measures to prevent infection through aerial droplets

- Install partitions to prevent the spread of aerial droplets, check temperatures using thermal cameras, etc.

■Measures to prevent aerosol infection

- Ensure the level of ventilation is appropriate
- Install high-performance filters, antiviral filters, and separately mounted air purifier

■Measures to prevent infection through touch

- Promote automation of plumbing, such as in customer restrooms, reduction and automation of doors
- Install non-contact buttons in elevators to make them touch-free
- Implement antibacterial and antiviral control measures for frequently touched surfaces (using antibacterial and antiviral materials, and applying antibacterial and antiviral chemicals)

Contact-free order and payment system in the food court

A food court self-order system will be installed in parts of the food court to enable a contact-free order and payment system

■Sumaho de chumon (order by smartphone)

Using the Sumaho de chumon (order by smartphone) app enables orders and payments without queuing for dining in or takeout.

■Install self-service registers in stores

Enabling customers to pay by themselves reduces the chance of physical contact with store employees and is a system where people can place orders with peace of mind. This is an initiative to respond to the new normal lifestyle in such ways as enhancing customer convenience, digitalization and taking measures against COVID-19.

Moreover, the number of people in buildings is monitored by counting them to determine the level of congesting in areas where customers are concentrated, such as the food court.



Spacious plaza with excellent natural ventilation

The Square in the Sky is located on the rooftop and Kusunoki Plaza on 1F, which will enable visitors to avoid dense crowds and fully enjoy themselves with peace of mind.

* For details, please refer to the section on Square in the Sky on page 4.