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For immediate release

Mitsui Fudosan Co., Ltd.
Central Japan Railway Company
Sagawa Express Co., Ltd.

Collaboration Between Mitsui Fudosan, JR Central, and Sagawa Express
InterCity Hotel Baggage Link is Launched,
a Same-Day Baggage Delivery Service Between Tokyo and Kyoto/Osaka
Using the Tokaido Shinkansen

— Successively Deployed at Mitsui Garden Hotels and THE CELESTINE HOTELS Starting January 20, 2025 —

Key Points of this Press Release

- A baggage delivery service is being launched for same-day delivery between hotels in the Mitsui Fudosan Group
- First same-day baggage delivery service between the same hotel chain using the Tokaido Shinkansen
- Will help alleviate congestion on public transportation from large baggage carried by foreign inbound tourists and others

Tokyo, Japan, December 20, 2024 - Mitsui Fudosan Co., Ltd., a leading global real estate company headquartered in Tokyo, Central Japan Railway Company (JR Central), and Sagawa Express Co., Ltd. announced today that they launched the InterCity Hotel Baggage Link for same-day delivery of hotel guest bags from Tokyo to Kyoto/Osaka using the Tokaido Mach-bin same-day baggage delivery service for corporations on the Tokaido Shinkansen. The service represents the first attempt to develop a baggage delivery service between hotels in the same hotel chain using the Tokaido Shinkansen.

The service delivers the bags of guests of the Mitsui Garden Hotels and THE CELESTINE HOTELS moving between Tokyo and Kyoto/Osaka quickly and safely on the Tokaido Shinkansen. It is a new initiative that greatly increases the convenience of tourists travelling to multiple cities. Baggage is not only delivered smoothly, but the service also uses the low-environmental-impact Tokaido Shinkansen to support a sustainable sightseeing style with less baggage. With the new service using the Tokaido Shinkansen as a start, the Mitsui Fudosan Group supports the baggage transport of hotel guests while at the same time alleviating congestion on public transportation caused by travelers carrying on large bags. This will help to solve the problem of over-tourism caused by the increase in inbound foreign tourists.

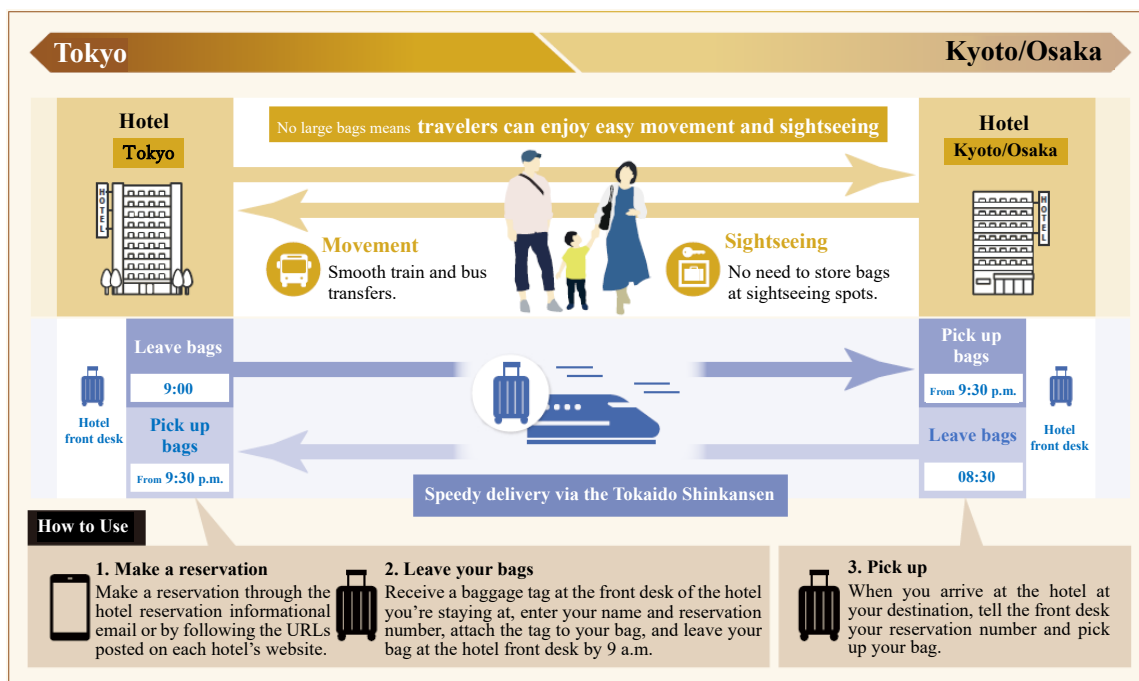


InterCity Hotel Baggage Link main visual

■Summary of InterCity Hotel Baggage Link

The Outbound Same-Day Delivery Plan delivers bags from eligible hotels in Tokyo to eligible hotels in Kyoto/Osaka, and the Inbound Same-Day Delivery Plan delivers bags from eligible hotels in Kyoto/Osaka to eligible hotels in Tokyo.

Using Tokaido Mach-bin, baggage is delivered on the Tokaido Shinkansen between Tokyo Station and Shin-Osaka Station. Sagawa Express handles delivery between the hotels and Tokyo Station and Shin-Osaka Station. Utilizing the hotel network of the Mitsui Fudosan Group, the speed and punctuality of the Tokaido Shinkansen, and the logistics know-how of Sagawa Express provides support for comfortable traveling.



Rendering of customer journey for this service

○Price

Outbound Same-Day Delivery Plan: ¥9,800 (¥10,780 with tax) per bag

Inbound Same-Day Delivery Plan: ¥9,800 (¥10,780 with tax) per bag

○Period

Service begins January 20, 2025

○How to make a reservation

You can make a reservation on the following dedicated website.

<https://intercityhotel-baggage-link.com/en/>

○Eligible hotels

〈Tokyo hotels〉

- ・HOTEL THE CELESTINE GINZA
- ・HOTEL THE CELESTINE TOKYO SHIBA
- ・Millenium Mitsui Garden Hotel Tokyo
- ・Mitsu Garden Hotel Nihonbashi PREMIER
- ・Mitsui Garden Hotel Toyosu PREMIER

〈Kyoto/Osaka hotels〉

- ・HOTEL THE CELESTINE KYOTO GION
- ・Mitsu Garden Hotel Kyoto Sanjo PREMIER
- ・Mitsui Garden Hotel Kyoto Shinmachi Bettei
- ・Mitsui Garden Hotel Kyoto Shijo
- ・Mitsui Garden Hotel Kyoto Kawaramachi Jokyoji
- ・Mitsui Garden Hotel Osaka PREMIER

○Service times

Tokyo hotels: Drop off by 9:00 a.m. / Pick up from 9:30 p.m.*

Kyoto hotels: Drop off by 8:30 a.m. / Pick up from 9:30 p.m.

Osaka hotel: Drop off by 11:00 a.m. / Pick up from 7:30 p.m.

*At Mitsui Garden Hotel Toyosu PREMIUER, drop off is until 8:30 a.m. and pick up is from 10:00 p.m.

○Other information

There is also the Kyoto Station Drop-Off Plan for delivery from Kyoto Station to eligible hotels in Tokyo and the Shin-Osaka Station Drop-Off Plan for delivery from Shin-Osaka Station to eligible hotels in Tokyo.

Kyoto Station Drop-Off Plan: ¥12,000 (¥13,200 with tax) per bag

· Drop-off location: Sagawa Express' Kyoto Station Delivery Service Counter (Kyoto Station Hachijo Exit)

· Drop-off time: 9:00 a.m. to 10:30 a.m.

Shin-Osaka Station Drop-Off Plan: ¥12,000 (¥13,200 with tax) per bag

· Drop-off location: Crosta Shin-Osaka on the first floor of the main exit from JR Shin-Osaka Station.

· Drop-off time: 9:00 a.m. to 12:00 p.m.

*Going forward, expanding hotel eligibility and the plans offered will be considered.

*Due to delays, shutdowns and other circumstances affecting the Tokaido Shinkansen, baggage delivery may be delayed or cancelled.

■About Tokaido Mach-bin

Tokaido Mach-bin is a same-day baggage delivery service for corporations that is fast, high quality, and low environmental impact as result of utilizing the characteristics of the Tokaido Shinkansen, which are safety, punctuality, high-speed, high-frequency, and minimal shaking. Baggage is transported using the private storage room in car No. 11 of the Tokaido Shinkansen “Kodama” train. Refer to the following for more detailed information on the Tokaido Mach-bin service.

Site URL: <https://jr-central.co.jp/000043536.pdf> (in Japanese)



■About Sagawa Express

As the core company of the SG Holdings Group, Sagawa Express is strengthening and expanding its home delivery business and is collaborating with its group companies to provide total logistics solutions.

In addition, its services for travelers, both foreign and domestic, include hotel same-day delivery, temporary storage of carry-on bags, and an airport receiving service. It is working to expand services and improve service quality so that time that had been spent on movement and waiting can be spent on comfortable tourism time.

Sagawa Express official website URL: <https://www.sagawa-exp.co.jp/english/>



■About Mitsui Garden Hotels

Expanding to 34 facilities both at home and abroad, we have established our “Stay in the Garden” brand tagline to provide a rich, refreshing, garden-like hotel experience. With unique design and “fun breakfasts” that respect each different regional character, we cater to business use, but also beyond that to things like leisure, retreats, refreshment, and long-term stays.



Mitsui Garden Hotels

■About THE CELESTINE HOTELS

Experience a new area while feeling truly at home, where hospitality guarantees unforgettable comfort to each and every guest. In Tokyo's Ginza and Shiba Park, and Kyoto's Gion, “Each stay weaves a bond” of “LOCAL EXPERIENCE,” “PRIVATE STYLE” and “PERSONAL HOSPITALITY.”



■ Sustainability in the Mitsui Fudosan Group

Based on the meaning of its “& mark,” “to generate new value with society through cooperation, coexistence and co-creation, we forge ahead, innovating,” the Mitsui Fudosan Group views the “creation of social value” and the “creation of economic value” as two wheels of a cart. Accordingly, we believe that the creation of social value leads to the creation of economic value, and that this economic value then creates even greater social value.

Moreover, we identified six Group Materiality priority issues when formulating our new management philosophy in April 2024. These Group Materiality priority issues are (1) Contribute to industrial competitiveness, (2) Coexist with the environment, (3) Health and Vitality, (4) Safety and security, (5) Diversity and inclusion, and (6) Compliance and governance. The Mitsui Fudosan Group will work to address each of the materialities through its core business activities and contribute to the promotion of sustainability.

(References)

- Group Management Philosophy and Long-Term Vision
<https://www.mitsuifudosan.co.jp/english/corporate/innovation2030/>
- Group Materiality
https://www.mitsuifudosan.co.jp/english/esg_csr/approach/materiality/

* The initiatives outlined in this release are designed to help address the following One Sustainable Development Goal (SDGs).

