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For immediate release

Mitsui Fudosan Co., Ltd.
Mitsui Fudosan Hotel Management Co., Ltd.

Mitsui Garden Hotels / sequence introduce Room Key in Apple Wallet for Guests

Guests can seamlessly and securely add and access their hotel room with their iPhone and Apple Watch

Tokyo, Japan, March 4, 2026 - Mitsui Fudosan Co., Ltd., a leading global real estate company headquartered in Tokyo, and Mitsui Fudosan Hotel Management Co., Ltd. announced today that from March 4, 2026, room key in Apple Wallet are now available for guests staying at sequence MIYASHITA PRAK and sequence SUIDOBASHI. Room key in Apple Wallet enables guests to simply tap their iPhone or Apple Watch to unlock their room, as well as locations throughout the hotel property such as communal areas and elevators within the hotels.



*Images are for illustration purposes only.

Room keys in Apple Wallet help deliver an easy and contactless experience from check-in to check out, while also providing additional security and privacy benefits for guests. Once a room key is added and activated in Apple Wallet, guests can hold their device near the door's NFC-enabled lock to seamlessly access key card-protected areas. With Express Mode, guests don't need to unlock their device to use their room key in Apple Wallet - they can simply tap and enter. If an iPhone needs to be charged, guests can still use the device to unlock their room or common areas with automatic Power Reserve.

The service uses Vingcard security access solutions to make the check-in process more efficient and enhances convenience by removing the need to open a separate app to use their room key, or even the need for a physical room key. This not only provides guests with a smoother hotel experience than ever before, it also facilitates more environmentally friendly stays by reducing the use of plastic room keycards.

It's easy to add a room key to Apple Wallet. After completing the advance procedure, guests can add their room key to Apple Wallet through the MGH Rewards Club app. Once added, the room key in Apple Wallet will be updated to let them know when it's time for check-in. Once a guest is checked in and the room is ready, the room key in Apple Wallet will be activated, note the guest's room number and can be used immediately. A room key will not activate until the guest is checked into the hotel and a guest room has been assigned.

If a guest needs to change rooms, extend a stay or access late checkout, the hotel can update the guest's room key in Apple Wallet through a request to hotel staff. When it's time to check out, guests can simply do so, including through the MGH Rewards Club app. The guest's room key in Apple Wallet will then be remotely deactivated and archived in Apple Wallet.

Room keys in Apple Wallet are stored on the device and take full advantage of the privacy and security built into iPhone and Apple Watch. When or where a guest uses a room key in Apple Wallet is never shared with Apple or stored on Apple servers. If a guest loses their iPhone or Apple Watch, they can quickly use the Find My iPhone app to lock said device and disable the room key.

Room keys in Apple Wallet is supported by Vingcard's NFC-enabled door locks and Vostio Access Management solution, a cloud-based system that streamlines security access operations and is responsible for assigning guestrooms and issuing digital room keys to guest devices using the latest in encryption technology. This includes the integrated use of MIFARE 2GO, a cloud-based service allowing properties to adopt recommended encryption standards for digitalized offerings as determined by the National Institute of Standards and Technology (NIST).

“Vingcard is honored to assist Mitsui Fudosan Group with achieving their goal of introducing cutting-edge technology that reflects its excellent service, said Li wang, SVP and head of hospitality. “Mitsui Fudosan Group's implementation of room key in Apple Wallet has been realized using our Vingcard door locks and Vostio Access Management system to ensure an even safer and more comfortable hotel experience. Using our technology, Mitsui Fudosan Group can now strengthen hotel security while also removing all impediments faced during a hotel stay, so guests can enjoy an even smoother and more satisfying experience.”

By equipping its locations with the cloud-based Vostio Access Management solution, Mitsui Fudosan Co., Ltd. can enable room keys in Apple Wallet with no need for costly onsite servers. The solution's ability to be easily updated also extends to receiving automatic software updates that protect against evolving security risks while also facilitating the adoption of other new integrations and functionalities.

See here [<https://www.mitsuifudosan-hotelmanagement.com/service/express-entry/walletroomkey/en/>] for details regarding MGH Rewards Club room keys for Apple Wallet.

- Hotels introducing the service *As of March 4, 2026
 - Mitsui Garden Hotel Ginza PREMIER
 - sequence MIYASHITA PARK
 - sequence SUIDOBASHI

*The scope is expected to be expanded in phases to encompass additional hotels under THE CELESTINE HOTELS, Mitsui Garden Hotels, sequence brands.

*Apple, iPhone and Apple Watch are registered trademarks of Apple Inc.

■ MGH Rewards Club App

The MGH Rewards Club is a membership program that can be used at THE CELESTINE HOTELS, Mitsui Garden Hotels, sequence in Japan and MGH Mitsui Garden Hotel Taipei Zhongxiao in Taiwan. In addition to standard functions such as reservations and point exchange, it also offers convenient functions including a Mobile Request function to make your stay more comfortable, and Coupon Campaign bargains.

The introduction of Apple Wallet room keys means that from check-in to check-out, guests can unlock their guest room using an iPhone or Apple Watch without needing to carry around a physical key.

■ Mitsui Fudosan's Hotel Brands



Mitsui Garden Hotels established “Stay in the Garden” as its brand tagline based on a wish to provide rich and luxurious lodging experiences similar to staying in a garden, and offers 34 facilities both in Japan and overseas. While valuing the characteristics of each region across the country, it has arranged a richly unique design and “a breakfast guests can look forward to” that can be enjoyed by guests in various situations not limited to business use but also leisure trips, retreats, refreshment, and long-term accommodation, etc.

Mitsui Fudosan Hotel Management has also developed three facilities as THE CELESTINE HOTELS which are promoted as destination-type hotels where accommodation is the goal, and three facilities as “sequence,” next-generation lifestyle hotels where guests can enjoy “free time and ways to spend it” according to their own style. Based on the philosophy and concept of “a hotel that remains in memory” and “a hotel that satisfies the five senses of sensitive guests,” Mitsui Fudosan Hotel Management develops its brand which addresses diverse needs.

■ Sustainability in the Mitsui Fudosan Group

Based on the meaning of its “& mark,” “to generate new value with society through cooperation, coexistence and co-creation, we forge ahead, innovating,” the Mitsui Fudosan Group views the “creation of social value” and the “creation of economic value” as two wheels of a cart. Accordingly, we believe that the creation of social value leads to the creation of economic value, and that this economic value then creates even greater social value.

Moreover, we identified six Group Materiality priority issues when formulating our new management philosophy in April 2024. These Group Materiality priority issues are (1) Contribute to industrial competitiveness, (2) Coexist with the environment, (3) Health and Vitality, (4) Safety and security, (5) Diversity and inclusion, and (6) Compliance and governance. The Mitsui Fudosan Group will work to address each of the materialities through its core business activities and contribute to the promotion of sustainability.

(References)

- Group Management Philosophy and Long-Term Vision
<https://www.mitsuifudosan.co.jp/english/corporate/innovation2030/>
- Group Materiality
https://www.mitsuifudosan.co.jp/english/esg_csr/approach/materiality/