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For immediate release

Mitsui Fudosan Co., Ltd.  
Mitsui Fudosan Hotel Management Co., Ltd.

**Smooth and Stress-Free Lodging with Prior Check-In and Payment!  
Launch of Express Entry at Mitsui Garden Hotels, THE CELESTINE HOTELS,  
and sequence Brands Starting Wednesday, March 4, 2026**

**Key Points of this Press Release**

- Launch of the Express Entry service which allows guests to complete procedures such as check-in and payment before arriving at their hotel.
- Express Entry supports smooth and stress-free lodging through the combined use of the dedicated check-in terminal “Express Reception,” “Express Check-Out” to check out via smartphone, and the “Wallet Room Key,” which enables the smartphone wallet function to serve as a room key.

Tokyo Japan, March 4, 2026 - Mitsui Fudosan Co., Ltd., a leading global real estate company headquartered in Tokyo, and Mitsui Fudosan Hotel Management Co., Ltd., announced today that Express Entry (\*1, 2), a new service aimed at improving guest convenience, will be launched at the Mitsui Garden Hotels, THE CELESTINE HOTELS, and sequence brands on Wednesday, March 4, 2026.

This service enables guests to register their address and passport information and complete online payment of room charges and accommodation tax before arriving at their hotel. Furthermore, guests can use the dedicated check-in terminal Express Reception (\*3) and check out with their smartphones with Express Check-Out (\*4, 5) for smoother and more stress-free lodging if they complete their check-in procedures in advance with Express Entry.

Wallet Room Keys (\*6, 7, 8) that utilize the smartphone wallet function will also be launched for guests who have completed Express Entry procedures. The extent of facilities, devices, and operating systems that support the Wallet Room Key will gradually be expanded in the future.

**<From seven days prior to the stay>**

**<On the day of the stay>**

**<On the day of departure>**

**Express Entry**

**Express Reception**

**Express Check-Out**



- Prior registration of guest information
- Prior payment of accommodation fees
- Receive the Express Pass (Two-dimensional code for check-in)



- Check-in through a dedicated Express Entry lane



- Check-out via smartphone
- Payment of additional fees

\*1 Hotels supporting this service: All Mitsui Garden Hotels, THE CELESTINE HOTELS, and sequence brands

\*2 This service is available to MGH Rewards Club members through apps or web browsers and to non-members via web browsers.

\*3 Hotels supporting this service: All Mitsui Garden Hotels (as of March 4, 2026)

\*4 Hotels supporting this service: All Mitsui Garden Hotels and sequence brands

\*5 Some hotels will not offer this service as of March 4, 2026. Guests are advised to confirm with their selected hotels in advance.

\*6 Hotels supporting this service: Mitsui Garden Hotel Ginza PREMIER, sequence MIYASHITA PARK, sequence SUIDOBASHI (as of March 4, 2026)

\*7 Devices and operating systems supporting this service: iPhone 8 or later models, iOS 16 or later (as of March 4, 2026)

\*8 The Wallet Room Key must be issued before check-in. It cannot be issued after check-in procedures have been completed.

## ■ Details of Express Entry Services

Currently, using advance QR check-in or booking websites enables guests to register a certain amount of their information for their stay, make advance payments, and receive online receipts. However, the introduction of Express Entry will substantially enhance services by enabling prior registration of all required guest information, including passport details, advance online payment of accommodation fees, including accommodation tax, issuance of online receipts, and registration of the wallet app, which enables QR code(\*9) searches for reservations.

Before arriving at the hotel (\*10), guests will register their required information, such as their name and address, on the Express Entry screen in the app or web browser and obtain a two-dimensional check-in code called the Express Pass. This Express Pass can be displayed in the app or stored in the smartphone's wallet app. Upon arrival at the hotel, guests can simply scan their Express Pass at the dedicated Express Reception check-in terminal located at the front desk for a smooth check-in experience based on the information registered in advance, without needing to wait in line at the front desk.

Furthermore, if the Wallet Room Key is issued before arrival at the hotel, it is activated upon check-in, enabling guests to use their smartphone as their room key during their stay. For check-out, guests can use the Express Check-Out service to conveniently complete the check-out procedure on their smartphone.

\*9 QR Code is a registered trademark of DENSO WAVE INCORPORATED.

\*10 This service is available from seven days prior to the check-in date.

View details here: <https://www.mitsuidosan-hotelmanagement.com/service/express-entry/>

	Current	After the launch of Express Entry
Prior registration of guest stay information	- Prior registration of passport information is not available.	- All guest information required for their stay, including passport information, can be registered in advance.
Advance payment	- Advance online payment of accommodation tax is not available.	- Advance online payment of accommodation tax is supported.
Online receipt	- Only paper receipts are available for accommodation tax paid on-site.	- Receipts, including accommodation tax, can be issued.
Two-dimensional code for reservation search	- Can be displayed in a web browser or app	- Codes can be registered in wallet apps.
Check-in	- At the front desk or at the automated check-in terminal	- Guests will be able to use Express Reception in addition to the front desk and automated check-in terminals.
Online check-out	- Check-out via VOD is available at selected properties.	- Check-out via smartphone will be available.

## ■ Overview of the MGH Rewards Club

The MGH Rewards Club is a hotel membership program offered at the Mitsui Garden Hotels, THE CELESTINE HOTELS, and sequence brands throughout Japan and the MGH Mitsui Garden Hotel Taipei Zhongxiao in Taiwan.

Guests can stay at exclusive member prices by registering as members, and they will receive points equivalent to 5% to 10% of their accommodation fees (\*11). The accumulated points can be exchanged for payments or redeemed for various benefits, including coupons. Furthermore, other attractive benefits, such as complimentary breakfasts, are offered based on the member's annual usage. Anyone can download the app or register for membership through the official website.

\*11 The rate of points awarded and the content of benefits vary depending on the membership stage, which is based on the guest's usage history.

View details here: <https://www.mitsuidosan-hotelmanagement.com/mgh-rewards-club/eng/>

## ■ How to Join the MGH Rewards Club

Download the app or proceed to the registration page below.

Special website for the MGH Rewards Club:

<https://www.mitsuidosan-hotelmanagement.com/mgh-rewards-club/eng/>



## Mitsui Fudosan Group's Hotel Business



The Mitsui Fudosan Group's lodging-focused hotel business operates hotels across Japan under the Mitsui Garden Hotels, THE CELESTINE HOTELS, and sequence brands. Mitsui Garden Hotels has established its brand tagline of "Stay in the Garden" based on the idea of providing a lodging experience with the richness and charm of a garden. It operates 34 hotels inside and outside of Japan. Designed with an abundance of personality and with an emphasis on the local features of each region, as well as providing a "breakfast to look forward to," these hotels are enjoyed by people in a variety of situations, not only for business but also for leisure, retreats, relaxation, and long-term stays. The business also operates three hotels as THE CELESTINE HOTELS, which are promoted as destination-type hotels where the hotel stay itself is the goal, and three hotels as "sequence" next-generation lifestyle hotels where guests can enjoy "free time and ways to spend it" according to their own style.

The Group aims to operate hotels that remain in guests' memories by developing brands that meet diverse needs and providing safe, comfortable, and enjoyable stays that fit a wide range of scenarios.

### ■ Sustainability in the Mitsui Fudosan Group

Based on the meaning of its "& mark," "to generate new value with society through cooperation, coexistence and co-creation, we forge ahead, innovating," the Mitsui Fudosan Group views the "creation of social value" and the "creation of economic value" as two wheels of a cart. Accordingly, we believe that the creation of social value leads to the creation of economic value, and that this economic value then creates even greater social value.

Moreover, we identified six Group Materiality priority issues when formulating our new management philosophy in April 2024. These Group Materiality priority issues are (1) Contribute to industrial competitiveness, (2) Coexist with the environment, (3) Health and Vitality, (4) Safety and security, (5) Diversity and inclusion, and (6) Compliance and governance. The Mitsui Fudosan Group will work to address each of the materialities through its core business activities and contribute to the promotion of sustainability.

(References)

· Group Management Philosophy and Long-Term Vision

<https://www.mitsuifudosan.co.jp/english/corporate/innovation2030/>

· Group Materiality

[https://www.mitsuifudosan.co.jp/english/esg\\_csr/approach/materiality/](https://www.mitsuifudosan.co.jp/english/esg_csr/approach/materiality/)